



Lokmanya Tilak Jankalyan Shikshan Sanstha's
PRIYADARSHINI BHAGWATI COLLEGE OF ENGINEERING
Harpur Nagar, Umred Road (Near Bada Tajbagh), Nagpur-24
(Approved by AICTE, New Delhi, Govt. of Maharashtra
and affiliated to Rashtrasant Tukdoji Maharaj Nagpur University)
Email: principalpbcoe@gmail.com, Website: www.pbcoe.edu.in
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1.4 Feedback System

1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website

Action Taken Report

Certified Document from Page Number 2 to Page Number 9

NITIN

KRISHNARAO

CHOUDHARI

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NITIN KRISHNARAO

CHOUDHARI

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ACTION TAKEN REPORT FOR STUDENT FEEDBACK

Q.No	Questionnaire	EXCELLENT	GOOD	SATISFACTORY	POOR	EXCELLENT +GOOD
1	Teachers take classes regularly, cover the syllabus with clear explanation on all topics.	34.6	44.2	16.0	5.2	78.8
2	Teachers clarify student's queries inside and outside the classes.	33.4	46.2	16.7	3.7	79.7
3	Teachers mentor students on regular basis and motivate them to focus on studies, co and extra-curricular activities.	36.1	41.4	16.3	6.2	77.5
4	Teachers organize guest lectures/seminars/workshop/internships/field visits / projects at industries on regular basis.	35.4	41.2	16.7	6.7	76.5
5	Classrooms and labs are clean and neat and enable quality learning.	36.6	41.0	15.5	6.9	77.6
6	Laboratory experiments enable effective learning and understanding of concept and experiments.	34.2	42.7	15.6	7.5	76.9
7	Equipment and computers are adequate and meet student's requirement.	35.0	40.5	18.1	10.1	75.4
8	Internal tests and end semester examinations are periodically conduct towards student's continuous evaluation.	43.5	40.8	28.3	3.6	84.3
9	Student's results and attendance records are transparent and displayed in notice board.	42.1	42.0	11.4	4.6	84.0
10	Students get additional skills towards employability through value added program.	34.6	41.3	18.9	8.6	75.8
11	Teachers practice Outcome Based Education and enable course and program outcomes towards student's knowledge, skills and behaviour.	33.7	44.7	16.0	5.7	78.3
12	Library ambience is good for informal and self-learning.	37.0	41.3	14.7	7.0	78.3
13	Library is having good number of text and reference books and additional books for competitive exams.	37.9	40.7	14.8	6.6	78.6
14	Library is having additional resources like eBook, e-Journal and in the Digital Library.	33.5	42.1	15.0	9.4	75.6
15	High speed internet facilities are available in the campus.	24.1	29.2	19.3	27.5	53.2
16	Co and Extra Curricular (Sports and Games) facilities give good opportunities for students to explore themselves.	23.6	30.4	20.2	25.7	54.0
17	Canteen and dinning spaces are adequate.	19.9	33.9	23.3	22.9	53.8
18	Quality, Clean drinking water is available.	30.7	37.3	16.9	15.2	67.9
19	Toilets/Washrooms are hygienic and well maintained.	27.4	38.3	19.9	14.4	65.7
20	The buildings and classrooms are accessible to differently abled persons.	32.0	44.9	16.0	8.4	76.8
21	Institute is accessible through public transport.	29.2	46.0	17.3	7.5	75.2
22	Campus is green and eco-friendly.	38.6	39.4	14.3	7.8	78.0

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ACTION TAKEN
STUDENTS AS STAKEHOLDES
SESSION 2022-23

The feedback has been collected through google form with 22 questionnaire. Each questionnaire is evaluated in 4 scale i.e excellent, good, satisfactory and poor. The threshold is taken as 75% by taking the combination of excellent and good. The questionnaire for which the addition of excellent and good is less than 75% are taken into consideration for action plan.

Stakeholder		Student					
Collected Data		Name of the Department					
		FY	ME	EC	CIVIL	CSE	IT
		256	98	106	126	195	137
Threshold		75%					
Sr.No	Points not meeting the 75% Threshold	Action Taken					
1.	Student Need High Speed Internet Facility in College.	For enhanced internet connectivity, the institute installed BSNL leased line having 250MBPS and Vodaphone Connection of 30MBPS for improved internet speed. Similarly total 28 switches are placed at different points in the campus and firewall facility to terminated and distribute the internet throughout the campus.					
2.	Student need more number of Co-curricular and Extra Curricular (Sports and Games) activities to explore themselves.	Without disturbing the regular academic activities, every Saturday is kept reserved for such activities.					
3.	Adequate Canteen and dinning spaces are required.	New place is planned for cafeteria.					
4.	Improved Quality of clean drinking water is required.	Ample number of water cooler and aqua guards are available. Water quality is tested regularly.					
5.	Hygienic and well maintained Toilets/Washrooms are required.	Housekeeping supervisor maintain the hygiene in toilet and washrooms and regular follow up regarding cleanliness is taken by hygiene in charge of the department.					


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ACTION TAKEN REPORT FOR EMPLOYEE FEEDBACK

Q.No	Questionnaire	Excellent	Good	Satisfactory	Poor	Excellent + Good
1	Teachers have freedom to implement academic practices / ideas in moulding their students.	63.1	29.2	7.7	0	92.3
2	Teachers are facilitated with ICT tools like desktops, LCD Projectors, Internet.	55.4	32.3	12.3	0	87.7
3	Teachers blend additional certification and skill development program for students, to learn new skills for employability and life-long learning.	55.4	35.4	9.2	0	90.8
4	Teacher's mentor students on regular basis offering counselling/mentoring services for student's excellence and to overcome student's personal learning issues.	58.5	36.9	4.6	0	95.4
5	Academic, co and extracurricular opportunities and facilities and ambience shaped the character of students in terms of value, ethics, self-learning, and creative attitude.	58.5	33.8	7.7	0	92.3
6	Institute has enabled on-line information system for access to students, faculties and other for up-to-date access to information (ERP).	60	29.2	9.2	1.6	89.2
7	Institute has enabled on-line information system for access to students, faculties and other for up-to-date access to information (ERP).	38.5	33.8	16.9	10.8	72.3
8	Classroom and laboratory ambience are good for effective instructional delivery and practice.	53.8	36.9	7.7	1.6	90.7
9	Library facilities are good with enormous number of book, eBook, ejournal etc. for self-learning and research.	55.4	35.4	9.2	0	90.8
10	The initiatives towards co-curricular activities helped in nurturing natural talents and achieving accolades.	56.9	29.2	13.8	0.1	86.1
11	Sports, games and yoga facilities helped in practicing good health and in participating in inter-institutional competitions.	43.1	40	13.8	3.1	83.1
12	Canteen, Mess, dining space facilities are adequate and good.	27.7	40	27.7	4.6	67.7
13	Campus environment promotes healthy interaction of students, teachers and other stakeholders.	55.4	35.4	9.2	0	90.8
14	Inclusive infrastructure meeting the need of differently abled stakeholders.	47.7	38.5	13.8	0	86.2
15	Campus is green, plastic-free, eco-friendly, Neat and clean always, Well-maintained.	70.8	23.1	6.1	0	93.9

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ACTION TAKEN

EMPLOYEE AS STAKEHOLDERS

SESSION 2022-23

The feedback has been collected through google form with 15 questionnaire. Each questionnaire is evaluated in 4 scale i.e excellent, good, satisfactory and poor. The threshold is taken as 75% by taking the combination of excellent and good. The questionnaire for which the addition of excellent and good is less than 75% are taken into consideration for action plan.

Stakeholder		Employee
Collected Data		Total Responses Received : 65
Threshold		75%
Sr.No	Points not meeting the 75% Threshold	Action Taken
1.	Institute need updated ERP System for easy accessibility and updation of student related data in software.	Instruction are given to the concerned to update the students and faculty related information regularly.
2.	Canteen, Mess, dining space facilities need to be improved.	New place is planned for cafeteria.



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ACTION TAKEN REPORT FOR ALUMNI FEEDBACK

Q. No.	Questionnaire	Excellent	Good	Satisfactory	Poor	Excellent +Good
1	Teachers and their mentorship helped in good academic performance and in excelling in co and extracurricular activities.	59.86	28.56	10.12	1.46	88.42
2	Teachers have adopted both face-to-face teaching and online learning methodologies	52.18	36.86	9.46	1.52	89.04
3	Teachers have provided additional certification programs and opportunities to learn new skills for employability and life-long learning.	42.94	33.84	15.56	7.66	76.78
4	The opportunities to participate in NSS/NCC/Red cross/YRC and in other outreach activities inculcated social responsibilities.	38.62	34.48	19.76	7.92	73.1
5	Academics, co and extra-curricular facilities and ambience shaped the character in terms of values, ethics, self-learning and creative attitude.	44.26	39.3	11.04	3.1	83.56
6	Institute provided career development, personality development, communication skill development, employability skill development program and enabled good placement and higher studies avenues.	46.14	35.66	13.64	4.58	81.8
7	Class rooms and laboratory facilities are good with ICT tools, LCD projectors, Smart Boards, Wireless Internet etc.	43.16	37.22	14.24	5.4	80.38
8	Library facilities are good with enormous number of books, e-books, e-Journals etc for self-learning and research.	52.04	36.82	8.94	2.2	88.86
9	The initiative towards co-curricular activities helped in nurturing natural talents and achieving accolades.	45.48	37.44	12.84	4.26	82.92
10	Sports, games and gym facilities helped in maintaining good health and in participating in inter-institutional programs.	43.44	27	19.28	11.08	70.44
11	Canteen, Mess, dinning space is adequate and good.	26.74	30.22	26.88	16.16	56.96
12	Campus is green, plastic-free and eco-friendly, neat and clean always and well maintained.	53.28	34.4	11.66	2.18	87.68

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ACTION TAKEN
ALUMNI AS STAKEHOLDERS
SESSION 2022-23

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Stakeholder		Alumni				
Collected Data		Name of the Department				
		ME	EC	CIVIL	CSE	IT
		91	46	117	51	130
Threshold		75%				
Sr.No	Points not meeting the 75% Threshold	Action Taken				
1.	The opportunities to participate in NSS/NCC/Red cross/YRC and in other outreach activities inculcated social responsibilities.	Ample number of opportunities are made available to the students in NSS, however, in NCC and other students will be motivated for participation.				
2.	Sports, games and gym facilities helped in maintaining good health and in participating in inter-institutional programs.	Without disturbing the regular academic activities, every Saturday is kept reserved for such activities				
3.	Canteen, Mess, dining space facilities need to be improved.	New place is planned for cafeteria.				



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ACTION TAKEN REPORT FOR EMPLOYER FEEDBACK

Sr.No	Question	Excellent	Good	Satisfactory	Poor	Excellent + Good
1	Our graduate employees have good technical skills and domain expertise.	57.1	42.9	0.0	0.0	100.0
2	Our graduate employees have good communication and interpersonal skills.	85.7	14.3	0.0	0.0	100.0
3	Our graduate employees have good aptitude and problem solving skills.	71.4	28.6	0.0	0.0	100.0
4	Our graduate employees collaborate with team members and undertake Multidisciplinary task.	57.1	42.9	0.0	0.0	100.0
5	Our graduate employees have good values and ethics system.	100.0	0.0	0.0	0.0	100.0
6	Our graduate employees have self-learning and life-long learning capabilities.	85.7	14.3	0.0	0.0	100.0
7	Our graduate employees have exposure to modern software tools and computers.	28.6	71.4	0.0	0.0	100.0
8	Our graduate employees exhibit additional and advanced knowledge acquired through self-learning certification programs and laboratory practices.	57.1	28.6	14.3	0.0	85.7
9	Our Graduate Employees have good team spirit and leadership abilities due to the participation in co and extra-curricular activities.	100.0	0.0	0.0	0.0	100.0

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ACTION TAKEN

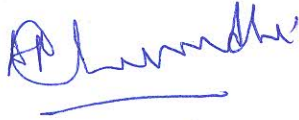
EMPLOYER AS STAKEHOLDERS

SESSION 2022-23

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As every questionnaire is meeting the threshold percentage the action have been planned to as per the suggestion given by the employer.

Stakeholder		Employer
Collected Data		Total Responses Received : 07
Threshold		75%
Sr.No	Suggestions	Action Taken
1.	No Suggestions Received	Employer has provided satisfactory feedback about the students who are working as an employee in the company. Hence no action seems to be taken.



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